RETAIL IT EASY POS

FEATURE LIST

Last Update: 2024 –August 21

Retail IT Easy POS App & Back-office Features

Content

Retail IT Easy POS App & Back-office Features

Product Module:

No	Feature and Description	Available Android	Available Web POS
1.	Single Product Creation: Create individual products within the system, including details such as name, description, price, cost, barcode, image and more.	Yes	Yes
2.	Bulk Product Creation: Add multiple products to the system at once using MS Excel (CSV) format.	Yes	Yes
3.	Bulk Product Edit: Modify details of multiple products simultaneously using MS Excel (CSV) format.	Yes	Yes
4.	Quick Product Edit (Price and Stock): Update product prices and stock levels via product list interface as needed to reflect changes in real-time.	Yes	Yes
5.	Product Sort Feature: Arrange products based on various criteria such as name, code, category or recently created for navigation.	Yes	Yes
6.	Product Search: Locate specific products within the product database using search functionality.	Yes	Yes
7.	Product Filter (Window Button): Allows users to customize the product list interface by enabling or disabling specific attributes such as category, code, price, or stock availability.	Yes	Yes
8.	Product Code (Up to 16 Characters): Assign unique codes to products for identification and tracking.	Yes	Yes
9.	Measurement Types: Specify different units of measurement for products to accommodate varying needs such as Kg, g, ml	Yes	Yes
10.	Unit Measurement Conversion: Convert product measurements between different units when adding GRN / stocks. (Kg, lb , bundles, boxes, cartons)	Yes	Yes

11.	Product with Barcode: Associate barcodes with products to streamline inventory management and checkout processes.	Yes	Yes
12.	Product Description: Provide detailed descriptions for products to inform customers and facilitate purchasing decisions.	Yes	No
13.	Price Change: Adjust product prices within the system to reflect changes in cost or market conditions. Bulk Price Change: Adjust product prices in bulk by downloading a CSV file, making the necessary updates, and then uploading it back into the system.	Yes	Yes
14.	Quantity Change: Modify product quantities with a popup box in the POS App to reflect changes in stock levels.	Yes	Yes
15.	Composite Product: Create composite products consisting of multiple components or sub-products.	Yes	Yes
16.	Variant Product: Manage product variants such as size, color, or style within the system for selection and tracking. Generate Variant Product Code Automatically: Automatically generate unique codes for variant products to streamline inventory management. Variant Product Search: Search and manage variant products within the product list section.	Yes	Yes
17.	Ingredient Product: Track products that serve as ingredients or raw materials in other products, ensuring stock management and facilitate for recipe management system.	Yes	Yes
18.	Stock ON/OFF Feature: Enable or disable stock tracking for specific products based on availability or business needs. When Stock Tracking is OFF: There's no need to add or manage stock levels, allowing you to focus on other business needs without inventory concerns.	Yes	Yes

19.	Product Enable/Disable Feature: Activate or deactivate products within the product list as needed. Disable Products: Deactivate specific products, removing them from customer view and preventing any further purchases until reactivated.	Yes	Yes
20.	Product Image: Associate images with products for visual reference within POS App and marketing purposes.(Digital Menu, Web Store, Social Media share)	Yes	Yes
21.	Shopwise Pricing: Set different prices for products based on the location of the shop or store.	Yes	Yes
22.	Product Categories: Organize products into categories for easy browsing and navigation.	Yes	Yes
23.	Product Subcategories: Further classify products under subcategories to improve navigation and searchability.	Yes	Yes
24.	Category Order Change: Arrange product categories in preferred order for display and navigation within POS App.	Yes	Yes
25.	Bulk Category Upload: Upload multiple product categories to the system at once via MS Excel (CSV) format.	Yes	Yes
26.	Favorite Products: Mark products as favorites for quick access within POS App.	Yes	No
27.	Product Information Button: Provide detailed product information about the product including product description, cost, tax details and available stocks.	Yes	Yes
28.	Product Share Button: Enable to share product details with others via various channels including social media messaging platforms.	Yes	No
29.	Multiple Home Screen Layouts: Customize home screen layouts to cater to different user preferences or business needs.	Yes	Yes
30.	Download PDF and CSV Formats: Export product data in PDF or CSV formats for analysis.	Yes	Yes

31.	Product Remark Feature: Add remarks or notes to products for customer communication.	Yes	Yes
32.	Delete multiple products and categories: Users can delete multiple products and categories directly from the POS App.	Yes	No
33.	Price Plan A feature for managing different pricing options for a product. Businesses can set multiple price levels, such as for wholesale or retail, and adjust prices based on specific criteria.	Yes	Yes

Inventory Module:

No	Feature	Available Android	Available Web POS
1.	Centralized Inventory Management: Manage, track, and sync inventory across multiple devices or terminals within the same location or a shop ensuring stock control and visibility.	Yes	Yes
2.	Real-Time Tracking of Stocks/Available Inventory: Monitor stock levels and availability via backoffice in real-time for inventory management and order fulfillment.	Yes	Yes
3.	Purchase Orders (PO): Create and send purchase orders to suppliers within the system.	Yes	Yes
4.	PO Based Goods Received Notes (GRN): Manage Goods Received Notes (GRN) based on purchase orders to ensure inventory tracking.	Yes	Yes
5.	Goods Received Notes (GRN): Add inventory to the system via goods received notes from suppliers and record them to update inventory.	Yes	Yes
6.	Bulk GRN: Add multiple inventories to the system at once using MS Excel (CSV).	Yes	Yes
7.	GRN Based on Barcode: Handle the goods receiving process by generating GRNs based on barcode scanning.	Yes	Yes
8.	Stock Adjustments (SA): Manage stock adjustments within the system to maintain inventory integrity.	Yes	Yes
9.	Stock Return: Handle stock returns and track inventory movements for inventory management.	Yes	Yes
10.	Transfer Goods (TOG): Transfer inventory between locations to optimize stock allocation.	Yes	Yes
11.	Schedule Stock Transfer: Plan and schedule stock transfers for better inventory management and logistics.	Yes	Yes
12.	Inventory Counts: Conduct regular inventory counts to ensure stock accuracy and identify discrepancies.	Yes	Yes

13.	Stock Null: Reset all inventory stock levels to zero when necessary for inventory management purposes.	Yes	Yes
14.	Productions: Manage and track manufacturing processes within the POS system, allowing add stocks for final finished products.	Yes	Yes
15.	Suppliers Database: Maintain a database of suppliers for easy reference and communication.	Yes	Yes
16.	Low & Negative Stock Notifications: Receive alerts for low or negative stock levels to prevent stockouts and delays.	Yes	Yes
17.	Label Printing: Print labels for products or inventory items for easy identification and tracking.	Yes	Yes
18.	Product Expiry Date: Track and manage product expiry dates within the inventory system.	Yes	Yes

Sales Module:

No	Feature and Description	Android	WebPOS
1.	Sale Feature: Process standard sales transactions or checkouts for products or services within the system.	Yes	Yes
2.	Open Orders: Manage open or pending orders that are not yet completed or paid for.	Yes	Yes
3.	Shift Management: Track and manage shifts for employees to ensure operations and accountability.	Yes	Yes
4.	Multipayment: Accept multiple payment methods for transactions, providing flexibility to customers.	Yes	Yes
5.	Payment Types Priority: Set priority for payment types to streamline checkout processes and optimize payment handling.	Yes	Yes
6.	Receipt Split: Divide transactions into multiple receipts for accurate billing and payment allocation.	Yes	No
7.	Receipt Share: Share receipts with customers via various channels including social media messaging paltforms.	Yes	Yes
8.	TAX: Apply taxes to transactions based on applicable rates and regulations for compliance and accounting.	Yes	Yes
9.	Charges: Add additional charges or fees to transactions as needed, such as Service charge or delivery fees.	Yes	Yes
10.	Order Types: Define different types of orders such as dine-in, takeout, or delivery to categorize transactions accordingly.	Yes	Yes
11.	Service Area (Table/Room Etc..) Assign transactions to specific tables or rooms for tracking and organization in hospitality or retail settings.	Yes	Yes

12.	Alternative Currency: Accept payments in alternative currencies for international transactions or customer convenience.	Yes	Yes
13.	Notification Settings: Customize notification preferences to receive alerts via email about sales, login, logout, and low stock activities.	Yes	Yes
14.	Cash Refund: Process cash refunds for returned items or canceled transactions, ensuring customer satisfaction.	Yes	Yes
15.	Credit Note: Issue credit notes for returned items, allowing customers to use the value for future purchases or exchanges.	Yes	Yes
16.	Embedded Barcodes: Embed barcodes feature through weight and price for easy scanning.	Yes	No
17.	Customized Fixed Charge: Enables users to adjust fixed charges during the final billing stage.	Yes	No
18.	Payment type-wise refund : Handle refunds based on the original payment method.	Yes	No
19.	Start from the table view: Allows users to set a predefined table layout as the main interface for the POS system.	Yes	No
20.	Discount Plan A customizable strategy that applies specific discounts to receipts, based on set criteria like percentage or value, and can be tailored for certain days, times, or locations.	Yes	Yes

Customer Module:

No	Feature and Description	Available Android	Available WebPOS
1.	Customer Database: Maintain a database of customers to track their information and purchase history. Customer Search: Locate specific customers within the database using search functionality. Create Customers: Add new customers to the database, capturing essential details for future interactions.	Yes	Yes
2.	Customer Filter: Empowers users to personalize the customer list interface by toggling the display of specific attributes like name, code, phone, and loyalty points	Yes	Yes
3.	Customer's Last Visit Date: Track and reference the last visit dates of customers to understand their purchasing frequency and habits.	Yes	Yes
4.	Add Barcode for Customers: Associate barcodes with customer profiles for quick identification at checkout.	Yes	Yes
5.	Customer Bulk Upload: Upload multiple customer profiles to the system at once using MS Excel (CSV) format.	Yes	Yes
6.	Customer Base Download PDF or CSV: Download customer data in PDF or CSV formats for analysis or integration with other systems.	Yes	Yes
7.	Add Customer to Receipt: Associate customers with receipts for tracking and personalized service.	Yes	Yes
8.	Share the Receipt with Customer: Provide customers with digital copies of their receipts for reference.	Yes	Yes WhatsApp

9.	Receipt PDF, Text or Link: Share receipts with customers in various formats, including PDF, text, or hyperlink.	Yes	Yes
10.	Email the Receipt to the Customer: Send receipts directly to customers via email for convenience and record-keeping.	Yes	Yes
11.	Scan Customers' Barcodes and Add Them to Receipt: Add customers to transactions by scanning their barcodes.	Yes	Yes
12.	Quick Customer Add Button: Streamline the process of adding new customers to transactions with a single click.	Yes	No
13.	Customer Phone Number Search and Add Customer: Locate customers using phone numbers and add them to transactions swiftly.	Yes	No
14.	Customer Photo Add: Enhance customer profiles by adding photos for visual identification and personalization.	Yes	No
15.	View Customer Purchase History: Access detailed records of customers' past purchases to tailor recommendations or promotions.	Yes	No
16.	Mandatory Receipt Customer: Require customer information for all transactions to ensure tracking and compliance.	Yes	Yes

Employees Module:

No	Feature and Description	Available Android	Available WebPOS
1.	Create Employee: Add new employees / cashiers / users to the system, capturing essential information such as username, PIN and role. Assign Login PIN: Provide employees with unique login 4-digit PINs for secure and access to the system. Discount Enable / Disable: Enable or disable employees' ability to apply discounts to transactions as per business policies. Discount Limit (Maximum Allowed): Set maximum limits for discounts that employees can apply to transactions.	Yes	Yes
2.	Assign User Role: Assign specific roles and permissions to employees to regulate access and responsibilities within the system. Add New User Roles: Customize user roles to reflect different levels of authority and responsibilities within the organization. (Supervisor, Trainee Cashier)	Yes	Yes
3.	Create Other Staff and Create Types: Add other staff members to the system and categorize them based on roles or responsibilities. (Waiters, Sales staff, Hair dresser) Assign Other Staff to Receipts: Associate other staff members with transactions for tracking, accountability, and commission purposes.	Yes	No
4.	Access Logs Report: Generate reports to track employee activities and access logs for security and auditing purposes.	Yes	Yes

5.	Timeclock Feature: Enable employees to clock in and out to record their working hours. Add/Edit Time Cards: Manage time card entries for employees to track their total hours worked. Total Hours Worked: Calculate and display total hours worked by employees for payroll and scheduling purposes.	Yes	Yes

Reports Module:

No	Feature and Description	Android	WebPOS
1.	Sales Summary: View a summarized report of sales activities and performance over a specific period.	Yes	Yes
2.	Receipts: Access detailed records of transactions, including items sold, prices, and payment methods.	Yes	Yes
3.	Refunds: Track refunds issued to customers for returned items or canceled transactions.	Yes	Yes
4.	Sales by Products: Analyze sales performance based on individual products or services.	Yes	Yes
5.	Sales by Category: View sales data categorized by product categories for insights into product performance.	Yes	Yes
6.	Sales by Discounts: Evaluate the impact of discounts on sales revenue and profitability.	Yes	Yes
7.	Sales by Payment Types: Analyze sales data based on different payment methods used by customers.	Yes	Yes
8.	Taxes: Monitor tax revenue generated from sales transactions for compliance and reporting.	Yes	Yes
9.	Charges: Track revenue generated from additional charges or fees applied to transactions.	Yes	Yes
10.	Shifts: Review shift-related data such as sales, transactions, and employee activities for each shift.	Yes	Yes
11.	Backoffice Dashboard: Displays essential business figures like Gross Sales, Cost of Sales, Gross Profit, and Sales Summary through visually informative graphs.	Yes	Yes

Settings Module:

No	Feature and Description	Android	WebPOS
1	Retail Home Screen Layout: Specifically tailored for retail environments, this option optimizes the home screen layout for retail operations.	No	Yes
2	Item Cart Layout: Offers flexibility when selling the same product by allowing users to either increase the quantity on the existing line or add the same product to a new line for better organization.	Yes	Yes
3	Orientation: Users can choose between Portrait or Landscape orientation based on their device and workflow preferences.	Yes	N/A
4	Show On/Off Receipt Summary Page: Allows users to toggle the display of a summary page on the receipt for reference and review. (Tell the advantages of OFF)	Yes	Yes
5	Internal Barcode: Utilizes the device's camera to scan internal barcodes, facilitating product and inventory management.	Yes	N/A
6	Dual Display: Enables customization of a secondary display with images and logos for enhanced customer engagement and branding.	Yes	No
7	Print Pre-Bill: Provides the option to print a pre-bill for review before finalizing the transaction, ensuring accuracy and transparency.	Yes	Yes
8	Terminal Type Selection: Allows users to select the appropriate terminal type to optimize system performance and compatibility.	Yes	No
9	Language Change: Supports multilingual functionality with a choice of several languages, enhancing accessibility for diverse users. (Add languages and refer for latest updates – link)	Yes 15 languages	Yes 5 languages
10	Add Printer: Supports various printer connection options including Bluetooth, USB, Network, and Wi-Fi for seamless integration with existing hardware.	Yes	Yes
11	Styled Header: Enables customization of the header with large and bold fonts for a professional appearance.	Yes	No
12	Print KOT/BOT Using Same Receipt Printer:	Yes	Yes

	Streamlines kitchen and bar order processing by printing Kitchen Order Tickets (KOT) and Bar Order Tickets (BOT) using the same receipt printer.		
13	Cash Drawer: Allows users to connect a cash drawer directly to the printer for automatic opening during transactions.	Yes	Yes
14	Automatically Print Receipt Option: Provides the convenience of automatically printing receipts after each transaction, with the option to toggle this feature on or off based on preference. When the Automatically Print Receipt Option is OFF: Receipts will not print automatically after each transaction. However, if a customer requests a receipt, you can manually print it by clicking the "Print" button on the screen.	Yes	Yes
15	Footer Message: Enables the inclusion of a customized message at the bottom of the receipt for additional communication with customers.	Yes	Yes
16	Receipt Print with Product Code or Product Name: Flexibility to print receipts with either product codes or names for clear identification.	Yes	Yes
17	Print with Number of Products and Quantity: Includes information on the total number of products and their quantities for easy reference.	Yes	Yes
18	Print Line Number: Sequentially numbers each line item on the receipt for better organization and tracking.	Yes	Yes
19	Space for Receipt Comment: Provides a designated area on the receipt for additional comments or notes.	Yes	No
20	Space for Customer Signature: Allows customers to sign their receipts for added security and verification.	Yes	Yes
22	Continuous Receipt Sequence: Ensures a continuous sequence of receipt numbers for accurate record-keeping and tracking.	Yes	Yes
24	Graphic Printing (Non-Latin scripts) Supports printing in multiple languages using non-Latin scripts.	Yes	No

Other supporting apps and systems:

No	Feature and Description	Android	WebPOS
1	Tablet Ordering: (Paid Feature) Waiters can take customer orders and send them directly to POS, KOT, and queue management systems.	Yes	No
2	Queue Management: (Paid Feature) Organize waiting lines efficiently with a web-based system.	Yes	No
3	SalesPlay Dashboard: (Paid App) Instantly access key business information via the App	Yes	No
4	Kitchen Display: (Paid App) Inform kitchen staff what to prepare, improving order times and accuracy.	Yes (App, Web)	Yes (Web)
5	Customer Display: (Paid App) Show order details including item images to customers.	Yes	Yes
6	Quick Book Integration: (Paid Feature) Download and upload sales data to Quick Book accounting system in CSV format.	Yes	Yes
7	Xero Integration: (Paid Feature) Connect with Xero accounting software to transfer daily sales records for financial reports.	Yes	Yes
8	Payment Gateways: (Paid Feature) Accept payments securely through various gateways (e.g., Pax, Wallee, Dejavoo).	Yes	Yes (Wallee, Dejavoo)

Food and Beverages Modules

1.	Combo Product: Offer bundled products or packages for sale, providing value and convenience to customers.	Yes	No
2.	Modifiers: Apply modifiers to products to offer customization options or upsell opportunities.	Yes	Yes
3.	KOT/BOT: Generate kitchen or bar order tickets to streamline order fulfillment and communication in restaurant or bar settings. KOT Notes: Add special instructions or notes to kitchen or bar order tickets for customization or special requests. Item-Wise KOT Printing: Print kitchen or bar order tickets item-wise for clarity and efficiency in food or beverage preparation. Reset the KOT number sequence Allows users to reset the Kitchen Order Ticket (KOT) number sequence based on shifts.	Yes	No
4.	Graphical Table Layout: (Paid Feature) Visualize table layouts graphically for table management and service.	Yes	No
5.	Customer Order Creation: (Paid Feature) Users can input customer orders into the system for future delivery or pickup, ensuring transaction management.	Yes	No
6.	Advance Payment: (Paid Feature) Handle customer orders where advance payments are required.	Yes	No